



News Release

CITY OF MOUNTLAKE TERRACE

23204 58TH AVENUE W.
MOUNTLAKE TERRACE, WASHINGTON 98043-4629
TELEPHONE: (425) 776-1161
FAX: (425) 778-6421

FOR MORE INFORMATION CONTACT:

Sonja Springer, Finance Director (425) 744-6204

FOR IMMEDIATE RELEASE:

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Utility Customers Can Now Pay by Phone

MOUNTLAKE TERRACE--The City's Utility Billing customers can now pay their bills by phone. To pay by phone, customers call the toll free number 1-877-651-3860. The system uses interactive voice recognition (IVR) to process the payments. Payments can be made with a debit or credit card with a Visa or MasterCard logo, or with the customer's checking or savings account.

The City also accepts Online Utility Payments at www.cityofmlt.com, click on "Utility Billing Information & Payment" under "Most Requested Services" then scroll down to "Utility Links" and click on "Online Utility Payments".

There is a \$2.00 convenience fee for all phone and online payments, which covers the city's bank processing fees. Offering the ability to pay by phone and online makes payment much more convenient for customers.

For more information on utility billing payment options, please call the utilities department at (425) 744-6214.

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